

Warranty Certificate

Trafficware Group, Inc.
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Trafficware Group, Inc. hereinafter referred to as “the company”, warrants that all products manufactured by the company will be shipped from its place of manufacture in merchantable quality, and that it will, at the company’s option, either replace or repair such products found to be defective in materials or workmanship within one (1) year from the date of shipment, unless expressly quoted otherwise. Additionally, all POD wireless detection sensors are protected by a five (5) year warranty. Damages or defects incurred after the product has left the company, or while in transit to the customer, are not encompassed by the warranty. All company warranties are expressly conditional based on proper installation, operation, and maintenance by the purchaser.

This warranty does not apply with respect to damage to any controller due to ordinary wear and tear, misuse, or abuse - intentional or otherwise - acts of God, forces of nature, or to products that have been repaired or modified by persons not authorized by the company such that, in the company’s sole judgment, the design or operational reliability of such product has been compromised. Furthermore, this warranty does not extend to incidental or consequential damages of any kind, whether the product is used properly or not.

All requests for repair shall be directed first to the distributor (if applicable) and then to the company. If the equipment is to be returned for service and/or repairs, the purchaser must obtain a Return Authorization number from the company.

When returning equipment, the purchaser must indicate the model number, serial number, Return Authorization number, and a statement indicating the particular problem with the product. All products must be shipped FOB 802 Park West Dr., Sugar Land, TX 77478. In the event of shipping damage, the customer will be responsible for filing a claim with the freight carrier.

The company’s sole liability and responsibility, and the purchaser's exclusive remedy shall be the repair or replacement, at the company’s option, of the part or parts not conforming to the warranty. This warranty replaces and supersedes all other warranties, expressed or implied, including the implied warranty of merchantability or fitness for a particular purpose.

Rev. 1.2

